

#### FOR INTERNAL USE ONLY

# GoChipCard.com Sharing Guidelines

This document is intended to provide recommended language, resources and guidelines for sharing GoChipCard.com via social media and through PST and EMV Migration Forum member websites. Any questions regarding this content or sharing recommendations for GoChipCard.com can be sent to Adrian Riley, <u>ariley@montner.com</u>.

### Member Company Websites

(Note: Full sized images are attached as individual files in the email; if you did not receive the email with attachments, email <u>ariley@montner.com</u> for attachments)

Audience	Logo	Text	Notes
Consumer		GoChipCard.com is the official, go-to	The consumer logo
	<b>G</b> CHIP <b>CARD</b>	resource for consumer education on	should have a light
		chip cards. Want to learn what chip	green chip;
		cards are and why you're getting them?	Hyperlink the logo to
		Want to learn how to use them in	www.gochipcard.com
		stores? Visit <a href="http://www.gochipcard.com">www.gochipcard.com</a> .	
Merchant		GoChipCard.com is the official, go-to	The merchant logo
	<b>G</b> CHIP <b>CARD</b>	resource for merchant education on	should have a
		chip cards. Learn more about chip	gold/yellow chip;
		cards, the October 2015 fraud liability	Hyperlink the logo to
		shift, and how to educate your	www.gochipcard.com
		employees and customers at	<u>/merchant</u>
		www.gochipcard.com.	
Issuer		GoChipCard.com is the official, go-to	The issuer logo
	<b>G</b> CHIP <b>CARD</b>	resource for issuer education on chip	should have a light
		cards. Learn more about chip cards, the	blue chip;
		October 2015 fraud liability shift, and	Hyperlink the logo to
		how to educate your cardholders at	www.gochipcard.com
		www.gochipcard.com.	<u>/issuer</u>

Example for a consumer audience:

# **G**CHIP**CARD**

<u>GoChipCard.com</u> is the official, go-to resource for consumer education on chip cards. Want to learn what chip cards are and why you're getting them? Want to learn how to use them in stores? Visit <u>www.gochipcard.com</u>.

# Social Media

(Note: <u>Research</u> has discovered that images can result in an 85% interaction rate on Facebook and increased retweets by 35%. <u>http://www.forbes.com/sites/johnrampton/2014/09/22/7-free-ways-forboosting-your-social-media-engagement/</u>)

Outlet	Messages (apply to	Hashtags &	Links	Images	Notes
	all outlets)	mentions			
Twitter	GoChipCard.com is	#chipcard	www.GoChipCard.com	Yes	#EMV is a good
	the official, go-to	#chipcards	www.GoChipCard.com/issuer	(attached	hashtag for
	resource.	#consumer	www.GoChipCard.com/merchant	in email)	issuer/merchant
		#merchant			audiences, but not
	GoChipCard.com	#issuer			recommended for
	answers essential				consumer
	questions on chip	@EMVForum			
	cards.				Including an image
					accounts for ~20
	For consumers:				characters
Facebook	GoChipCard.com	Friend "Smart	www.GoChipCard.com	Yes	
	answers questions	Card Alliance"	www.GoChipCard.com/issuer	(attached	
	like "what is a chip	and mention in	www.GoChipCard.com/merchant	in email)	
	card?" "Why are we	your posts			
LinkedIn	getting them?" "How	Not	www.GoChipCard.com	Yes	
	are chip cards used in	recommended	www.GoChipCard.com/issuer	(attached	
	stores?"		www.GoChipCard.com/merchant	in email)	
Pinterest		Not	www.GoChipCard.com	Yes	
	Merchants/issuers:	recommended	www.GoChipCard.com/issuer	(attached	
	Learn more about		www.GoChipCard.com/merchant	in email)	
Instagram	chip cards, the	#chipcard	www.GoChipCard.com	Yes	#EMV is a good
	October 2015 fraud	#chipcards	www.GoChipCard.com/issuer	(attached	hashtag for
	liability shift, and how	#consumer	www.GoChipCard.com/merchant	in email)	issuer/merchant
	to educate your	#merchant			audiences, but not
	employees and	#issuer			recommended for
	customers at				consumer
	www.gochipcard.com.				

## Examples (can be used as-is, or create original posts using the above guidelines)

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#### Twitter:

- Consumer:
  - Have you looked @ your credit/debit cards lately?
    #ChipCards are here in the US! Learn more at http://www.GoChipCard.com
- Issuer
  - GoChipCard.com/issuers has essential, need-to-know facts & downloadable resources for #issuers on #EMV #chipcards
- Merchant:
  - Looking for essential info & resources on #EMV #chipcards in the U.S. for merchants? Visit http://gochipcard.com/merchant/









#### Facebook:

- Merchant:
  - Are you a merchant? <u>www.GoChipCard.com/merchant</u> answers important questions surrounding the US migration to EMV chip cards and the October 2015 fraud liability shift!
- Consumer:
  - Get the facts! <u>GoChipCard.com</u> teaches consumers how to identify a chip card and a chip-enabled terminal, why they already have or will soon receive these cards for enhanced security, and how to use these new cards in stores with a simple, easy-to-remember three-step process.

#### LinkedIn:

(Merchant)

Title: Official go-to site for information on chip cards for merchants



Body: Are you a merchant? <u>GoChipCard.com</u> answers important questions surrounding the US migration to EMV chip cards and the October 2015 fraud liability shift!

#### Pinterest:

#### (Consumer)

GoChipCard.com is the official go-to resource on chip cards in the U.S. Learn what chip cards are, why we're getting them and how to use them in stores.



#### Instagram:

(Consumer)

GoChipCard.com teaches how to use #chipcards in stores!

